

APPENDIX C

From: [Licensing Shared Email](#)
To: [Robson, Debra](#); [Stone, Derek](#)
Subject: FW: 23/02417/LAREVI
Date: 19 July 2023 15:58:54

- Official -

FYI

From: Ayesha Akhtar [REDACTED]
Sent: Wednesday, July 19, 2023 3:58 PM
To: Licensing Shared Email [REDACTED]
Subject: 23/02417/LAREVI

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Good afternoon

I am writing regarding the licence review of Monty's Restaurant & Wine Bar ref 23/02417/LAREVI

I have been a customer of Monty's for many years and it has always been a welcoming restaurant to visit.

The staff are lovely and known for their exceptionally good customer service and the customers are very friendly and sociable. The clientele of Monty's are typically couples, people in their 20s-40s looking to dine and enjoy some drinks. I have never experienced big rowdy groups, or people who intimidate other customers.

Regarding the sound levels of the music, I personally haven't felt the music is excessive or too loud. It's consistently at a good level whereby you can hear it in the background but are still able to converse.

I have heard that the neighbours of Monty's have shown abusive and threatening behaviour to the staff as well as customers. This, for me, is the most concerning part of visiting the restaurant as I worry the neighbours will either become aggressive or physical. During a bottomless brunch I have witnessed the neighbours pouring water on customers heads purely for being outside of the restaurant and unfortunately these are the things that will give Monty's a bad rep as no one wants to visit a restaurant where the neighbours are unpredictable and intimidating.

In my opinion Monty's is a restaurant loved by a lot of locals and by removing/limiting the licence it stunts the potential of a family owned independent restaurant that is already trying to navigate through a cost of living crisis. I am in support of the licence continuing on the same basis and hours as it currently is.

I trust you will find this in order and look forward to hearing the results in due course.

Kind regards

Ayesha Akhtar